

<p align="center">INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)</p>	Docket Number (Optional) 3120973.0005	Application Number 09/885,525
	Applicant(s) LONGDEN, David Robert	
	Filing Date June 21, 2001	Group Art Unit 2165 362

U.S. PATENT DOCUMENTS							
*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
JCS		5,978,768	11/2/1999	McGovern et al			
JCS		5,725,384	3/10/1998	Ito et al			
JCS		5,842,195	11/24/1998	Peters et al			
JCS		5,832,497	11/3/1998	Taylor			

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GROUP 3600

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	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO
JCS		99/45489	9/10/1999	WO				
JCS		99/59096	11/18/1999	WO				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)		

EXAMINER 	DATE CONSIDERED 6.24.05
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INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)

Doclet Number (Optional)

3120973

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Applicant(s)

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2163 3623

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
86		6,044,134	03/28/2000	Da La Huerga			

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Technology Center 2100

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							YES	NO

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		IVR, Interactive Voice Response, http://www.marketfacts.com/products/canada/ivr.html , Printed 8/14/2000

EXAMINER

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